

From: boardofdirectors@thevillasattheriver.com <boardofdirectors@thevillasattheriver.com>

Sent: Tuesday, September 29, 2020 12:22 PM

To: webmasters@thevillasattheriver.com

Subject: Letter to Co-Owners Re: Attic Insulation project photos

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Dear Co-Owners,

There are material discrepancies in the information posted by Mr. Carlock regarding the attic insulation and vent cap project audit. We are disappointed that one of our members has abused the privilege of sending an email to all of the members from the website which included inaccurate statements. Clearly Mr. Carlock does not understand the purpose of the audit is to evaluate processes and to not determine the effectiveness of the work completed. The pictures were only important to the audit in terms of the fact we did not receive them before paying the vendor in full as they were one of the few promised deliverables. The internal audit committee and the Board stand behind the audit report as published to the members.

We welcome your comments and suggestions. Please feel free to email boardofdirectors@thevillasattheriver.com or reach out to one of the Board members directly.

Sincerely,

The Villas at the River Homeowners Association, Inc. Board of Directors